

Please read and acknowledge the following information.

Acceptance of Proposal

Due to market conditions, upon acceptance of the estimate, prices are guaranteed for work commencing within 60 days. After 60 days, revised estimates may be needed and may show a change in price from the original to reflect material and labor cost fluctuations.

The prices, specifications and conditions are satisfactory and hereby accepted. Payments will be made as outlined. Authorization to do the work as specified. Robinson Paints will be providing professional services, materials, or equipment for the improvement of your property for which the contract amount plus change orders will be paid by the signer of this agreement. If we are not paid, we have the right to enforce our claim by filing a construction lien against your property.

Our Guarantee

Your satisfaction is guaranteed. We include a 3-year warranty for our workmanship as well as a Limited Lifetime warranty from the paint manufacturer. Paint upgrades also include additional workmanship warranties. All material and labor are guaranteed to be as specified, and the work will be completed in an orderly and professional manner.

Payment Information

50% down-payment will be required before beginning of the job, balance is required upon satisfactory completion of the above work or as mutually agreed prior to beginning work. Additional expense of 2.95% if paying by credit card. Any changes or additions to the above specifications could result in an additional charge, which must be mutually agreed upon and a change order executed prior to its performance. The beginning of the job is defined as when paint is first ordered. This takes place at minimum several days before painters enter the home.

Sometimes homeowners have concerns about their upcoming job and paying a deposit. You will find on the state's contractor lookup that we are licensed, bonded & insured. Robinson Paints has never had a claim filed against it. We have been in the painting business for over 25 years and have never defaulted on a payment or not completed a job that was paid for. We also have many satisfied customers as references.

Robinson Paints does not do credit checks or ask for references from customers. This is the reason we will need a deposit before beginning your job. A 50% deposit is a way to protect from dishonest customers. Robinson Paints also holds lienholder rights until final payment is received. Per the contract, the balance is not due until the scope of work has been completed to your satisfaction or to Industry Standards. You will then receive a lien release upon making your final payment.

Paint Information

Colors, sheens, and location of paint application are provided by homeowner on the Color and Sheen Project document. All information on this document will be recognized as accurate and will be referenced in the paint ordering process. Any inaccurate information listed by the

homeowner will be corrected at the owner's expense. Please make sure colors and sheens are listed accurately. Once colors are finalized and ordered, any color change request will be completed for an additional charge.

Flashing

The term "flashing" is used by paint professionals to refer to the clear difference in finish that often occurs when you retouch shiny or old paints. Touch-up work is when paint is applied to a specific problem area and not the entire surface. Any touch-up work done has a high probability to create flashing due to the new paint not matching the old paint. It is the homeowner's responsibility to understand this before asking for touch-up work. Any additional work required due to flashing caused by touch-up will require an additional charge.

Reference Program

You will automatically be enrolled as a reference for our future customers for 90 days after completion of the job unless you specify to be removed from our reference list. Reference includes communicating with future customers through phone, text, or email about the quality of our work and overall satisfaction.

Additional Notes

Homeowner must be present for final walkthroughs on final day of the job. All touch-up must be noted that day. Any extra touch-up needed after the crew has left the home will be completed for an additional charge when scheduling allows. This does not include warranty work, which will be done free of charge as specified by the warranty.

****Please Note****

****There is currently a paint shortage crisis across the United States. Some products, colors, and sheens are very difficult to obtain. You may have to work with us in finding alternatives that are obtainable. ****

****There is also a labor shortage in the United States. We pride ourselves on hiring high quality painters that meet our standard of work. There is currently a short supply of these skilled laborers. Please be patient with us, we are doing the best we can with what we have.****

We appreciate you choosing Robinson Paints & Improvements. We look forward to getting started on transforming your home!